
REDWOODS CONSULT

Project Management • Quantity Surveying • Permit Coordination • Building Consultancy

Privacy Policy

Last updated: September 2026

Redwoods Consult respects your privacy and is committed to handling personal information responsibly. This Privacy Policy explains how we collect, use, store and manage personal information provided through our website, enquiries and professional services.

Information We Collect

We may collect personal information including your name, email address, phone number, company or organisation details, Owners Corporation details, property or project information, and information submitted through website enquiry or lead forms.

We may also receive documents, correspondence and other information provided in connection with a quotation, project or professional engagement.

Information is generally collected directly from you, but may also be provided by an authorised representative, Owners Corporation manager, consultant, contractor or other project stakeholder.

How We Use Your Information

We may use your information to respond to enquiries, contact you regarding our services, prepare quotations and proposals, and provide project management, quantity surveying, permit coordination, building consultancy and related services.

We may also use information to communicate with consultants, contractors, building surveyors, councils and other relevant parties, maintain business and project records, improve our services and website, and send relevant service information where permitted by law.

Redwoods Consult does not sell personal information to third parties.

Sharing of Information

Where reasonably necessary to provide our services, information may be shared with relevant third parties such as consultants, contractors, building surveyors, architects, engineers, councils, professional advisers, software providers and other project stakeholders.

We only share information where reasonably required for the purpose for which it was provided, where authorised, or where required by law.

Website, Cookies and Analytics

Our website may use cookies, analytics tools and similar technologies to understand website traffic, improve website performance and measure the effectiveness of advertising.

Information collected through these technologies may include browser type, device information, pages visited, general location information and interactions with our website or advertisements.

Third-party platforms such as Google or Meta may also process information in accordance with their own privacy policies where their services are used.

Storage and Security

Redwoods Consult takes reasonable steps to protect personal information from misuse, interference, loss, unauthorised access, modification or disclosure.

Information may be stored electronically using reputable cloud-based, email, accounting, project management and document storage systems.

Access and Correction

You may request access to personal information we hold about you, or request that incorrect or outdated information be corrected. Please contact Redwoods Consult using the details below.

Privacy Enquiries or Complaints

If you have a question or concern about how your personal information has been handled, please contact Redwoods Consult. We will review and respond to privacy enquiries or complaints within a reasonable period.

Contact

Redwoods Consult

Melbourne, Victoria, Australia

Website: www.redwoodsconsult.com.au

Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes to our business practices, services or legal requirements. The latest version will be made available through our website.